

NAGA KRISHNA VENI

IT Technology Support

Summary

"I am genuinely passionate about IT support. My interest lies in providing technical assistance, troubleshooting, and resolving issues to ensure smooth operations within an organization. I am dedicated to staying updated with the latest technologies and methodologies in IT support to deliver effective solutions and enhance user experiences."

Contact Info

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Skills & Proficiencies

- Data migration
- Data transfer
- Data analysis
- Providing licenses
- Upgrading plans
- Outlook configuration
- Working on tickets

Achievements

- Organized industrial visit for 500 students
- Coordinated logistics and collaborated with industry professionals
- Conducted Technical Expo and secured sponsorships
- Organized hands-on technology activities for students
- Arranged seminars with guest speakers on tech-related topics
- Facilitated networking opportunities
- Received appreciation from college administration

Work Experience



- **Assistant Professor**
- Gudlavalleru Engineering College, 2004 – 2005
- Provided instruction in Computer Science courses, conducted research, and mentored students.
- **Assistant Professor****
- Bharat Institutions of Engineering and Technology, Hyderabad, 2005 – 2007
- Taught Computer Science courses, contributed to curriculum development, and supervised student projects.
- **Computer Science and Homeroom Teacher**
- Delhi Public School, Vijayawada, 2017 - 2020
- Educated primary school students in Computer Science, managed homeroom activities, and supported student development.
- **Technical Support**
- Tech Profuse Private Ltd., Oct 2023 - March 2024
- Provided technical support for Google Workspace Email configurations and DNS management, ensuring smooth operation of IT systems..



Responsibilities

- Manage PowerPoint presentations to enhance understanding.
- Provide conceptual knowledge and visualization support.
- Identify and address student weaknesses for improvement.
- Organize industrial visits for practical exposure.
- Develop extracurricular activities for holistic growth.
- Offer project assistance for successful completion.
- Provide personalized support to weak students.

Career Summary

- Skilled in creating engaging lesson plans and delivering lectures effectively
- Experienced in fostering a positive learning environment and motivating students
- Proficient in assessing student performance and providing constructive feedback
- Strong communication and interpersonal skills, able to collaborate with colleagues and engage with students effectively
- Dedicated to continuous professional development, staying updated with the latest trends and advancements in the field
- Committed to promoting diversity and inclusivity in education
- Experienced in organizing workshops, seminars, and educational events
- Proven ability to adapt teaching methods to accommodate diverse learning styles and abilities

Educational Background



- **Post Graduate Diploma in Pre and Primary Teacher Training**
- INTESOL WORLDWIDE Institute
Accredited by ALAP
- **B.Tech in Computer Science and Engineering**
- V.R. Siddhartha Engineering College, Vijayawada (2000 - 2004)
- **Diploma in Computer Science and Engineering**
- Smt. Durgabai Deshmukh Tech. Training Institute, Hyderabad (1995 - 1998)
- **S.S.C**
- A.P. Residential School, Musunuru (1995)